

MKW Services Warranty

Warranty Coverage: MKW Services warrants to the original purchaser of the structures to which products are installed and/or repairs are made as follows: MKW Services warrants that all work shall be completed in a good workmanlike manner and in compliance with all local building codes, including Ontario Building Code (OBC) and material/manufacture specifications. MKW Services warrants the installation of products to be free from defects in workmanship from the date the installation of the product is completed for the following periods:

- **New Decks, Fences, and Outdoor Structures:** Lifetime workmanship warranty (25 years)
- **New Outdoor Water Features:** 5 years of seasonal use.
- **Repairs/Refurbishes to Decks/Fences and Water Features:** 1 year of normal use

This workmanship warranty does not include any damages or defects in the product except to the extent solely caused by MKW Services' installation of the product. MKW Services will have the right to inspect the areas at issue to determine the cause of the alleged defects. If the defects are determined to be within the scope of the workmanship warranty, MKW Services will make the necessary repairs at its own expense. MKW Services will not refund or pay any costs in connection with repairs made by anyone other than MKW Services. In the event any other individual or contractor, other than MKW Services, performs any service, repair, or renovation, all warranties are forfeited by the Owner and shall become null and void.

Warranty Start Date: All warranties stated in this document go into effect on the date of project completion and after final payment is made. MKW Services will register the homeowners warranty with the respective decking manufacturer within 30 days of receiving payment in full.

Manufacturer Warranties & Care: Manufacturer recommended maintenance, and warranties can be found on our website here: <https://mkwservices.ca/warranties/>. It is the purchasers/homeowners responsibility to follow the manufacturers recommended maintenance.

Exclusions: This Warranty does not cover damage or defects resulting from or in any way attributable to: (a) neglect, (b) misuse, (c) abuse, (d) repair or alteration made by anyone other than MKW Services, (e) settlement or structural movement and/or movement of materials to which installed products are attached, (f) acts of God including, but not limited to, hurricanes, tornadoes, floods, earthquakes, severe weather, or natural phenomena (including, but not limited to, unusual climate conditions), (g) lack of proper maintenance, (h) any cause other than workmanship defects attributable to MKW Services. This warranty is only for the original purchaser/homeowner and is non-transferable.

Any caulking, paint or stain used in the construction or finishing is excluded from our warranty coverage. Caulking, paint, or stain is subject to natural deterioration due to weather exposure, temperature fluctuations, and normal use. Homeowners are recommended to inspect and maintain as needed.

Any damage resulting from failure of proper maintenance, including but not limited to water damage or structural issues, is not covered under the MKW Services warranty. It is the purchasers/homeowners responsibility to maintain the proper maintenance.

Wood products inherently contain variations in colour, grain pattern, and density. These variations, including but not limited to checks, knots, bows, cups, twists, and warps, cracking, splitting, shrinking, etc, are not defects but natural characteristics of wood products and are expressly excluded from warranty coverage.

Disclaimer: The statements in this Warranty constitute the only warranty extended by MKW Services for its workmanship. NO OTHER WARRANTY SHALL BE MADE BY OR ON BEHALF OF MKW SERVICES.